



A Complete Output Management Solution designed to Manage, Convert and Distribute output files from any system



IGF Group gained flexibility with Compleo Suite

Overview

IGF Group is one of the top independent commercial finance providers in the UK today. IGF have recently incorporated the IBM Systemi® into its IT infrastructure and are running most of their business critical applications on this platform. Mark Cobb, Business Systems Manager and Wendy Ross, IT Systems Hardware Manager at IGF Group, are managing the IBM Systemi® infrastructure.

Challenges

One of the main challenges faced by Mark and Wendy was the ability to send out documents such as letters and customer statements in PDF by email. Using RPG, this could have been achieved to a certain extent, but required a lot of RPG programming knowledge and time. The main concern of IGF was to maintain the continuity of this business process, which was earlier being managed by a 3rd party company and has now been moved in-house.

Solution

The best solution for IGF was one that was quick to implement and easy-to-use thus reducing the learning curve and deployment time. These pre-requisites were fulfilled by Compleo Suite and Mark and Wendy are now able to send out formatted reports in PDF by email without any manual intervention or programming. The emails are automatically sent out overnight using Compleo Supervisor's "scheduling" capability. IGF are currently processing approximately 100 documents per day through Compleo Suite, with more to be processed in the near future. In parallel these documents are also archived in PDF format for retrieval as and when required by the end users. Having acquired and learnt about Compleo Suite IGF are now also using Compleo Suite for reformatting internal reports in Excel and emailing them directly to end users.

Results

IGF Group really gained flexibility by implementing Compleo Suite. Mark says "using Compleo Suite we are saving at least 1 hour of our users' time each day, which was earlier spent in searching through PDF documents to print odd pages. These are now printing automatically with the final document of only those pages printed being sent to the user, whilst the whole document is now archived in electronic format". Wendy says "we also no longer have to convert PDF documents into Excel as this is automatically done via Compleo".

IGF Group

IGF is one of the top independent commercial finance providers in the UK today. Their range of services makes them a 'one-stop-shop' for SME businesses – from company start-ups, through all the phases of business growth, up to and including established businesses turning over up to £10million per annum.

Part of the Greater London Enterprise Group of Companies, an economic development and investment company owned by the London Boroughs, IGF was established in 1997 and delivers a wide range of commercial finance services from invoice discounting and factoring to payroll, asset finance and development loans.

Symtrax

Symtrax is a worldwide organization which produces and distributes multiplatform reporting and output management software. With user friendliness at the forefront, Symtrax software will help create professional reports for better analysis and effective decision making.

"We really gained flexibility with Compleo Suite"

Mark Cobb
Business Systems Manager



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