

Delivering reporting facilities  
for major enterprise needs.



Symtrax Customer Engineers hold deep knowledge on Output Management Solutions as well as the ability to fit your specific business environment and needs. They collaborate closely with our Software Product Managers, thus incorporating best practices into our service solutions.

In continuation of our level of commitment of customizing according to your needs, this solution can be offered with a combination of onsite or remote service, all steps at once or in phases, on work for hire or fixed bid basis. A prototype of your solution can be implemented allowing you to have a proof of concept.

Please consult our Solution Managers at [www.symtrax.com](http://www.symtrax.com) on the best suited approach for your specific project.

SOLUTION IMPLEMENTATION	<b>Project Specifications</b> <span style="float: right;"><i>2 days recommended</i></span>	
	<ul style="list-style-type: none"> <li>• Identification of needed reports and KPI</li> <li>• Tailored report design:                             <ul style="list-style-type: none"> <li>◦ Integration of report elements: pivot tables, cubes, tables, graphs</li> <li>◦ Creation of report structure: Template use necessity, dashboard layout</li> </ul> </li> <li>• Enhanced interactivity of report: execution parameters determination</li> <li>• Database analysis : optimized representation of the Database schema based on report requirements                             <ul style="list-style-type: none"> <li>◦ Data customization using SQL functions</li> <li>◦ Schema optimization : selection and merging of the necessary fields</li> </ul> </li> <li>• Security policy: Definition of privacy rules to ensure confidentiality of your data linked to users                             <ul style="list-style-type: none"> <li>◦ Identification of filters for confidentiality purposes</li> <li>◦ Definition of access rights to reports</li> </ul> </li> <li>• Customized reports publishing: Saving on network folders, Web publishing, uploading on FTP servers, emailing (SMTP, MAPI, Lotus Notes)</li> <li>• Process automation: schedules and document lifecycle definition</li> <li>• Identifying and defining project schedules, phases and deadlines</li> </ul>	
	<b>Architecture &amp; Installation</b> <span style="float: right;"><i>1 day recommended</i></span>	
	<ul style="list-style-type: none"> <li>• Installation and configuration on client side (StarQuery MapDesigner , StarQuery for Excel)</li> <li>• Installation and configuration, Restore &amp; Backup strategy on server side (StarQuery Scheduler)</li> <li>• Installation and configuration for report publishing</li> </ul>	
PROJECT ACHIEVEMENT	<b>Customization &amp; Implementation</b> <span style="float: right;"><i>Depending on needs</i></span>	
	<ul style="list-style-type: none"> <li>• Report implementation and customization                             <ul style="list-style-type: none"> <li>◦ MapDesigner and security rules application</li> <li>◦ Queries implementation</li> <li>◦ Templates creation</li> <li>◦ Macros and Excel document optimisation</li> </ul> </li> <li>• Scenarios Implementation and Scheduling</li> <li>• Specification compliance test</li> </ul>	
PROJECT CUSTOMIZATION	<b>Knowledge Transfer</b> <span style="float: right;"><i>2 days recommended</i></span>	
	TRAINING	<ul style="list-style-type: none"> <li>• <b>IT Administrator Software Training</b>                              StarQuery MapDesigner Training guide - 4 languages, 29 pages                              StarQuery Scheduler Training guide - 4 languages, 31 pages                              StarQuery for the Web User guide - 4 languages, 31 pages</li> <li>• <b>End Users Software Training</b>                              StarQuery for Excel Training guide - 4 languages, 47 pages</li> </ul>